

County of San Diego, Health and Human Services Agency (HHSA)  
Medi-Cal Program Guide

**INTERVIEWS**

**Number**

**04.06.01**

**Page**

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**Revision Date:**

12/01/2019

**Background:**

This section describes initial screening, intake and redetermination interview requirements specifically related to the Medi-Cal program. This section has been reformatted and information updated to align with MPG 04.02.

**Policy:**

**A. Face-to-face Interviews**

A face-to-face interview is not required at application or annual redetermination. All Medi-Cal applicants/beneficiaries have the option of applying for Medi-Cal benefits by mail, electronically, or by attending a face-to-face interview. Refer to MPG 04.02 Application Procedures.

Exception: Minor consent applicants continue to require an in-person interview. MPG 04.04

**Procedures:**

None

**Program Impacts:**

None

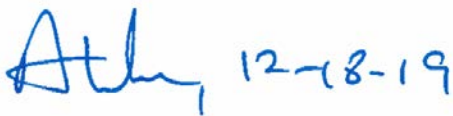
**References:**

ACWDL 17-01

**Sunset Date:**

This policy will be reviewed for continuance by 12/31/2022

**Approval for Release:**



Rick Wanne, Director  
Eligibility Operation