

**County of San Diego, Health and Human Services Agency (HHSA)  
CalFresh Program Guide**

**Income and Eligibility Verification System (IEVS)**

**Number**

**63-118**

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**Revision Date:**

06/01/2021

**Background:**

Income Eligibility Verification System (IEVS) is a computerized information system that performs data matches against several state and federal agency databases to verify certain types of income and/or property. The IEVS system consists of the following ten data matches:

- Beneficiary Earnings Exchange Record (BEER)
- Franchise Tax Board (FTB)
- Integrated Fraud Detection (IFD)/Earning Clearance System (ECS) Match
- Internal Revenue Service Asset Match System (IRS)
- Payment Verification System (PVS)
- California Youth Authority (CYA)
- Deceased Persons Match (DPM)
- Fleeing Felon Match (FFM)
- New Hire Registry (NHR)
- Nationwide Prisoner Match (NPM)

**Purpose:**

This section describes the IEVS system, and how it is used in the CalFresh eligibility determination. This section is being revised to include the option of using The Work Number (WN) for resolving discrepancies; and to inform staff of the change in the processing of the FTB Asset Match.

**Policy:**

All IEVS data matches listed above except for PVS, IRS, IFD, and BEER must be processed at application and recertification. IRS, IFD and BEER matches are processed by Quality & Eligibility Support Department (QESD) staff. PVS matches contain information that is considered Verified Upon Receipt (VUR) and must be processed upon receipt.

When processing matches staff must compare the information to the case record to assist with the determination of eligibility and benefit levels. IEVS data must be requested no later than five days after the initial interview and at least 15 days prior to the recertification interview. If the IEVS data is received during the application period, the information must be used in determining eligibility. The granting of benefits must not be delayed waiting for the IEVS data when other information establishes eligibility.

The following resources are available to assist with the processing of IEVS matches:

- IEVS Processing Guide 118-01
- Eligibility Policy and Procedures Guide (EPPG) New Hire Registry (NHR) Report Processing
- Eligibility Operations Processing Guide (EOPG) New Hire registry (NHR) report Processing
- Eligibility Operations Processing Guide (EOPG) Deceased Persons Match (DPM)
- Eligibility Policy and Procedures Guide (EPPG) Work Number (WN) Express Service

1. Timely Processing of IEVS

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Potential discrepancies are considered “Discovered/Identified” on the “run date” or “date of receipt” of the IEVS match, whichever is later. Follow up on IEVS data must be completed within 45 days from the date the data is received. If a potential discrepancy exists, a request for information must be mailed to the customer within 45 days of receipt of the IEVS match, to meet timely processing requirements.

**2. Verification**

All IEVS information must be independently verified before any case action can be taken except for the PVS data match, which is considered VUR for CalFresh. Customers must be given the first opportunity to verify the discrepancy. If necessary, assist the customer to obtain the required information.

If the household fails or refuses to respond with sufficient information to clear the discrepancy, an appropriate third-party payroll source such as the WN must be used to resolve IEVS discrepancies. Third-party payroll sources such as the WN, will be considered appropriate income sources for the purpose of verifying IEVS discrepancies. If the employer is not associated with a third-party payroll source, then the employer must be contacted.

If an appropriate third-party payroll source such as the WN provides information beyond what was reported in an IEVS match showing a missed mandatory report over Income Reporting Threshold (IRT), an attempt must be made to verify the discrepancy by sending a verification letter to the household.

If the household fails or refuses to respond with sufficient information to clear the discrepancy, the income reported by the WN/Third-party payroll source will be considered as verified and will be used to determine eligibility. Any Overissuance (OI) must be assessed based on mandatory reporting rules for the months the customer failed to report income over their IRT. If the WN/Third-party payroll source shows current income, determine if the income affects current benefit levels.

**Other Program Impact/s:**

No impact

**References:**

ACL 21-16; ACL 19-78; ACL 19-52; ACWDL 12/28/18  
ACL 18-22; ACL 17-41; MPP 20-006; Processing Guide 118-01

**Sunset Date:**

This policy will be reviewed for continuance by 06/30/2024.

**Approval for Release:**



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