

**County of San Diego, Health and Human Services Agency (HHSA)
County Medical Services (CMS) Program Guide**

Notifications

Number

02.12

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Background

Indicators alert staff to exercise caution and Member Alerts may affect the individual's CMS eligibility. These notifications have been added to the Main Page of the CMS IT System (AuthMed) under the Indicators and Member Alerts tabs. The selected Indicator is recorded on the Main Page. New/updated Member Alerts and/or historical IDX comments/alerts are recorded on the Member Alerts tab.

Policy:

A: Assigning Notifications

Workers will have access to select or remove the appropriate Indicator available on the Main Page under the Indicators tab. Staff will only have viewing access to the Member Alerts under the Member Alerts tab for applicant.

PS will have access to select or remove the appropriate Indicator available on the Main Page under the Indicators tab and to add/update Member Alerts found on the Main Page under the Member Alerts tab for applicant.

B: Worker Notifications

Workers select the appropriate member Indicator in AuthMed, as outlined in How To 1002, to record information that:

- Advises staff to exercise caution;
- Needs an explanation/clarification; or
- Affects eligibility

C: ASO Notifications

AuthMed will upload to the ASO at the end of the business day, notifying the IDX System when CMS eligibility is approved or denied.

D: Applicant Notifications

AuthMed will generate and mail to the applicant/beneficiary the appropriate NOA when CMS eligibility is certified/recertified or denied. Exceptions to the automatic mailing are listed in 09.01.

E: Provider Notifications

CMS contracted providers are able to view the status of an applicant's/beneficiary's eligibility using the CMS IT System Provider Online Verification (POV) site (<https://www.sdcmspov.com>).

Other Program Impact:

None

Reference(s):

None

Sunset Date:

This policy will be reviewed for continuance by 04/30/2019.

Release Date:

April 04, 2016