

Article 11 Section 03 Fraud Referral Procedures

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11.03.01 Reporting Provider Fraud

11.03.01A General Informants who want to report possible provider fraud are referred to the Provider Relations Coordinator at 858-492-4422.

11.03.02 Referral Initiated

11.03.02A Before Certification When workers cannot resolve inconsistencies in information given by an applicant, they send an email with the fraud referral (CMS-29) to the Fraud worker.

If application date is...	Then the Fraud worker...
before May 12, 2008,	orders the case from Records Library, when appropriate.
after May 12, 2008,	may view the case on the CMS IT system.

11.03.02B After Certification

When a worker receives information that a beneficiary...	Then an email is sent to...
has fraudulently received CMS coverage,	the Fraud worker with the CMS-29.

is misusing a CMS card,	the Fraud worker.
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Note: Results of the investigation must also be recorded in the case record.

11.03.03 Referral Pending

**11.03.03A
Eligible**

If all eligibility requirements are met and the verifications are not questionable, the decision to certify may not be delayed pending the response from the Fraud worker. If the worker is ready to certify, and the fraud referral was made at least one week before, the worker calls the Fraud worker to check on the status of the investigation.

**11.03.03B
Not Eligible**

If the preponderance of evidence submitted by the applicant/beneficiary indicates ineligibility, the worker will deny. The applicant has the right to appeal the denial.
