

# Article 10 Section 5 Challenge Procedure

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## 10.05.01 Challenge Procedure

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### 10.05.01A General

Challenges to a QC citation will be considered only when QC receives the challenge by the response due date noted on the Print Case Review form. Challenges received by QC after the response due date are returned to the appropriate CAS with no action taken by QC.

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### 10.05.01B Citation Challenges

When a citation is challenged, the following information must be provided in the "Comments/Disagree" section of the Print Case Review form:

- Specific error citation being challenged;
- Reason for the disagreement;
- Case documentation supporting position; and
- Relevant CMSPG citations.

The Print Case Review form and the "Correction/Challenge Route Slip" are sent to QC. The QC Supervisor will re-evaluate the error citation and respond to the challenge within 12 business days.

If the CAS disagrees with the response to the challenge within 12 business days, the CAS will consult with the Corrective Action Coordinator to reach a joint agreement on the challenge.

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