

**County of San Diego, Health and Human Services Agency (HHSa)
Eligibility Policy and Procedures Guide**

My Benefits CalWIN

Page

1 of 1

Revised Date:

4/1/2020

Background:

My Benefits CalWIN (MyBCW) is a web-based application designed to allow applicants to screen for potential eligibility and apply for CalWORKs, CalFresh, General Relief and Medi-Cal benefits on-line. It also gives CalWORKs and CalFresh recipients the option to submit their Semi-Annual Report (SAR 7), recertification, and associated verifications electronically to the County for processing.

The web address for MyBCW is <https://www.mybenefitscalwin.org/>.

Purpose:

The purpose of this document is to establish policy for processing documents received via MyBCW. This document has been revised to include General Relief.

Policy:

All established policies and procedures and processing time frames apply as stated in the program guides:

- Applications: CFPG 63-103, CPG 40-100.E, GRPG 90-100.3 and MPG Article 4.
- Renewals, Recertifications, Redeterminations: CFPG 63-304 (Redeterminations for the CalWORKs, General Relief and Medi-Cal programs are not currently available via MyBCW)
- Status Reports: CFPG 63-271, CPG 44-270

Procedure:

For complete guidelines on procedures see the My Benefits CalWIN Processing Guide located at the EO Insite Share Point Site on the Eligibility Operations Processing Guide page. (<http://insite.sdcounty.ca.gov/hhsa/eligibility/Pages/default.aspx>)

Impacts:

CalFresh
CalWORKs
General Relief
Medi-Cal

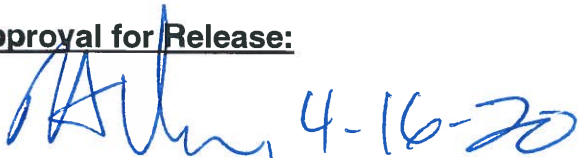
References:

My Benefits CalWIN Processing Guide.

Sunset Date:

This policy will be reviewed for continuance by 3/31/2023

Approval for Release:



4-16-20

Rick Wanne, Director
Eligibility Operations